

MITO LIGHT

COMPLAINTS / RETURNS FORM

Name & surname	
Phone number	
E-mail address	
Order number	

Please check one of the options	
<input type="checkbox"/>	Complaints of defective goods
<input type="checkbox"/>	Returns of goods within 30 days
<input type="checkbox"/>	Exchange of goods within 30 days

Reason for complaint, exchange, or return	
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PCS	NAME OF A PRODUCT	PRICE

In case of exchange, I request exchange for	
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Bank account number for possible refund		
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Print the form, fill it out and please send it to us at the address below:

Mito Light s.r.o. Simerova 3 301 00 Pilsen Czech Republic	! Do not send the shipment by cash on delivery. To have proof of shipment, we recommend sending the shipment by registered mail!
	! The goods must be sent in the original packaging to ensure its safety on the way to us!

We send payments for returned goods immediately upon receipt of the shipment, no later than the expiration of the statutory period of 14 calendar days.
In case of exchange, we will send the goods to you as soon as possible. We will inform you about everything.
Thank you for your trust and we look forward to seeing you on your next purchase :-)